



TECHNICAL SERVICES QUALITY POLICY

Technical Services has established a Quality Management System (QMS) which emphasizes its commitment to consistently provide services that meet the customer and the applicable regulatory requirements. Technical Services is committed to continually improving all services to achieve the customer's expectations. Technical Services will contribute to the goals of Texas A&M University at Qatar in terms of performing high-quality research and academic instruction. Technical Services will benefit the State of Qatar in its progress towards a knowledge-based society by supporting research activities, as well as providing technical services to industry, government and academic partners in the form of printed circuit board prototyping and electronic solutions; materials characterization; machining; fuel analysis and characterization; analysis of water, wastewater, air and other environmental matrices; sustainable (solar) energy research; rapid manufacturing (3-D printing); performance, emissions measurement and analysis of internal combustion engines; and elucidation of chemical structures.

Technical Services' quality objectives are to:

1. Make its unique capabilities available to the technical community in Qatar;
2. Strengthen the collaboration between its technical staff and industry;
3. Implement an effective quality-management system based on ISO **9001:2015** to ensure the quality of operations and products; and
4. Generate financial support that to maintain the capabilities of these facilities and provide sustainable funds for its operations.